

Handout 4: UIFSA Tasks and the NJKiDS Actions Needed

The following table identifies the tasks received on an intergovernmental case and the actions required in order to resolve the task and remove from the Manage Tasks page.

- **Received - Acknowledgment - Additional Info Needed**

Interstate Transmittal received on ICOR. Communicate with other state to determine what information is requested. Review case and send information that the other state is requesting. Then send ISND transmittal.

NJKiDS Action Needed:

Send Status Update on ISND: Function = Manage State Case;
Action = Provide;
Reason = Providing Status Update [MSC P GSPUD]

- **Received - Request Current Status**

Interstate Transmittal received on ICOR. Other state has requested Current Status. Must respond via ISND.

NJKiDS Action Needed

Send Status Update on ISND: Function = Manage State Case;
Action = Provide;
Reason = Providing Status Update [MSC P GSPUD]

- **Instate Case - NCP confirmed out of state**

The Case is Instate but the NCP has been confirmed Out of State. Review case and determine if a Registration to the NCP's home state is needed. If so, generate the referral to the out of state agency via ISND.

NJKiDS Action Needed

Send Status Update on ISND Generate Referral to Another State

- **Received - Attachments Overdue**

The other state is sending you a reminder that attachments to your initial Enforcement Request are Overdue. Communicate with other state to determine what information is requested. Review case and send information that the other state is requesting. Then send ISND transmittal.

NJKiDS Action Needed

Send Status Update on ISND: Function = Manage State Case;
Action = Provide;
Reason = Providing Status Update [MSC P GSPUD]

- **Received - Request support order modification**

ICOR transmittal received from the other state requesting a modification. However, NJ is a judicial state and the other state must submit a completed UIFSA petition to the ICR. Communicate to the other state's caseworker to let them know what is needed. Send ISND message requesting additional information to Proceed.

NJKiDS Action Needed:

Send Status Update on ISND: Function = Establishment;
Action = Acknowledgement;
Reason = Acknowledgment – additional information needed to proceed [EST A AADIN]

- **UIFSA Issue**

Customer Service Referral received. Review the note, contact the caller, and Resolve the Note via NJKiDS.

- **Responding Case - NCP confirmed in another state**

NJ is Responding State, no active, verified address exists on AHIS or EHIS for NCP in New Jersey AND an address of any type has been verified for NCP in another state

NJKiDS Action Needed

Send Status Update on ISND: Function = Manage State Case;
Action = Provide;
Reason = Providing Status Update [MSC P GSPUD]

- **Request Genetic Test Results**

ICOR transmittal received from the other state requesting a status on Genetic Test Results

NJKiDS Action Needed

Send Status Update on ISND: Function = Manage State Case;
Action = Provide;
Reason = Providing Status Update [MSC P GSPUD]

- **Medical Insurance Addition**

ICOR transmittal received from the other state regarding Medical Insurance Information. Case Worker must add new Medical Insurance Information or Update existing record on MDIN. A CSENet transaction can also be sent to the other state in order to inquire more details or request additional information.

NJKiDS Action Needed

Send Status Update on ISND: Function = Manage State Case;
Action = Request;
Reason = Providing Status Update [MSC R GSPUD]